

CRYSTOBOL REGISTRATION PROCESS



1.

Dial *433#

Crystobol is a USSD based service. Ensure that you use **your** registered Safaricom line



2.

Enter your National ID Number

Ensure that you use the same ID number that you registered with on M-Pesa



3.

Enter Agent Number

If you were referred by a Metropol Agent, enter their Metropol Agent Number. If not, enter 0 [zero] to proceed.



4.

Confirm Your Details

Confirm your the details you supplied in order to complete the registration session.



5.

Pay to Complete Registration

To complete your registration, go to the M-Pesa menu, select Payment Services [Lipa Na MPesa] then select Paybill. Enter 220388 as the Business Number and your ID Number (which you used to register) as the account number. Enter 100 as the amount, enter your MPesa PIN and send.



6.

Success!

If successful, you will receive an SMS confirming your registration, together with your Crystobol PIN and link to your free credit report.



7.

Download your free Credit Report

Log on to www.metropol.co.ke/crystobol/ enter your phone number and the Reference number received. Remember to check your Metro Score and your Credit Report regularly.